

### SANTIAGO'S METROPOLITAN AREA

680 km<sup>2</sup>

coverage

7 million

citizens

1.100 million

Annual trips in public transport

6 Bus Operators

7 subway lines and 1 urban train line



5.7 million

**Public transport users** 

3.7 million

Daily public transport trips

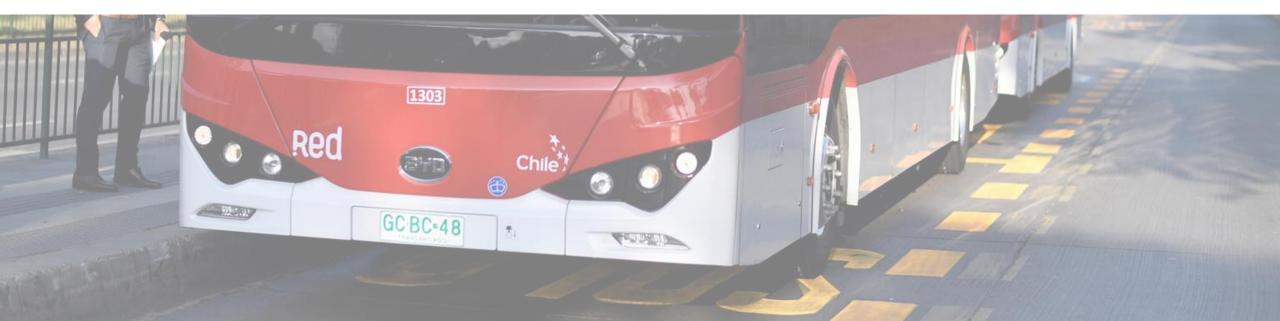
18,8 km/h

Average bus speed

Source: Informe de Gestión 2018, DTPM



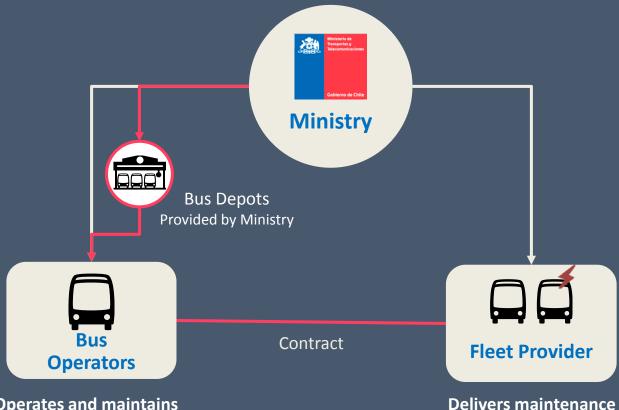
## **NEW SCHEME**



### **NEW BUSINESS MODEL**

## **CURRENT BUSINESS MODEL Ministry** bip. SSCC **Bus Operators 10+** years **~1.000** buses **Bus Depots Fleet**

#### **NEW BUSINESS MODEL**



## Operates and maintains buses and depots

- 5 + up to 5 years (if <50% electric fleet)
- 7 + up to 7 years (if >50% electric fleet)
- 400 buses in average

Delivers maintenance plan and certification

#### Fleet lifespan:

- Fossil Fuels **10 years**
- Electric 14 years

### **NEW STRUCTURE FUNDAMENTALS**

### **NEW BUSINESS MODEL**

**FACILITATES OPERATIONAL SEPARATES Ministry** CONTINUITY **PROMOTES INVESTMENT COMPETITION** 3 **FROM BY BIDDING** Decreases service **OPERATION** units size **Bus Depots**  Inrcreases flexibility Provided by Ministry **Bus** Contract **REDUCES Operators** 

6

IMPROVES FLEET STANDARD

PROMOTES SUSTAINABLE TECHNOLOGIES REDUCES THE SYSTEM'S COST

5

Operates and maintains buses and depots

- 5 + up to 5 years (if <50% electric fleet)
- 7 + up to 7 years (if >50% electric fleet)
- 400 buses in average

Delivers maintenance plan and certification

**Fleet Provider** 

#### Fleet lifespan:

- Fossil Fuels 10 years
- Electric **14 years**

### **SYSTEM MEMBERS**





















## **NEW TRANSPORT OPERATION CONTRACTS**



### **GENERAL CONDITIONS**





IS ELECTRIC

May be extended up to 7 additional years



**CONTRACT WITH MTT** 

**Operators** are paid with System resources (fare and subsidies)

### **PAYMENT SCHEME**

**YEARS** 

#### PK

#### **KILOMETERS**

Depending on bus technology (main component) and operated km

**PPT** 

#### **PASSENGER**

MTT sets PTT value

#### **INCENTIVES**

For fare dodging reduction

#### **OTHER**

Payments for other expenses

### **GENERAL CONDITIONS**

### **CONTRACT REQUIREMENTS**



## 7,5% Female participation

in operational and maintenance personnel within the first 2 years of contract



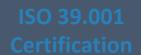
#### **Pre-paid Zone**

A minimum number of pre-paid zones is established



# Workers Certification (min 60%)

in occupational profiles\* by the fifth year of contract, according to the National Certification System for Labor Skills (ChileValora)



of Road Safety during the contract term, accomplished before the third year of contract



#### NCh 3262 Certification

(Gender Equality and Conciliation of work, family and personal life) accomplished before the third year of operation



## Electric energy supply contract

For electric fleet, based on renewable sources



<sup>\*</sup>Occupational profiles to be certified: Professional Metropolitan Public Transportation Passenger Driver, Fleet Operation Center Operator, Dispatcher, Yard Manager, Route Inspector.

### SERVICE LEVEL REQUIREMENTS



### **PAYMENT INCENTIVES AND DISCOUNTS**

Payment based on service performed **Discount Incentives** and adherence to associated for fare the operational with not dodging program stopping at reduction (frequency and bus bus signs capacity)

#### **INCOME DISCOUNTS**

#### **Punctuality**

For low frequency services

#### Regularity For high frequency services

• User focused (waiting time)





#### **Measures:**

- Driving behavior
- On board information
- Others
- Measured by ghost user or in depots

#### **FINES**

**Invalid dispatches** (without right to payment)







BUS **MAINTENANCE** 

#### **Certification:**

- Documentary
- **Bus inspection**
- Mechanic

- Measured by:
- 1. Inspection
- 2. Passenger claims

- Contractual requirement
- Inspected on depots



## TRANSPORT OPERATION TENDER



### HOW TO ADQUIRE TENDER TERM SHEETS



Tender term sheets must be purchased to participate in the process

They must be purchased in person at the Ministry of Transport and Telecommunications Filing Office



Address: Amunátegui 139, Santiago

**Date:** From December 16<sup>th</sup> through December 30<sup>th</sup> (both dates included)

Schedule: Monday through Friday, from 9:00 to 14:00

**Price:** CLP 300.000

National wire transfer or bank deposit



#### **Documents required for the purchase**

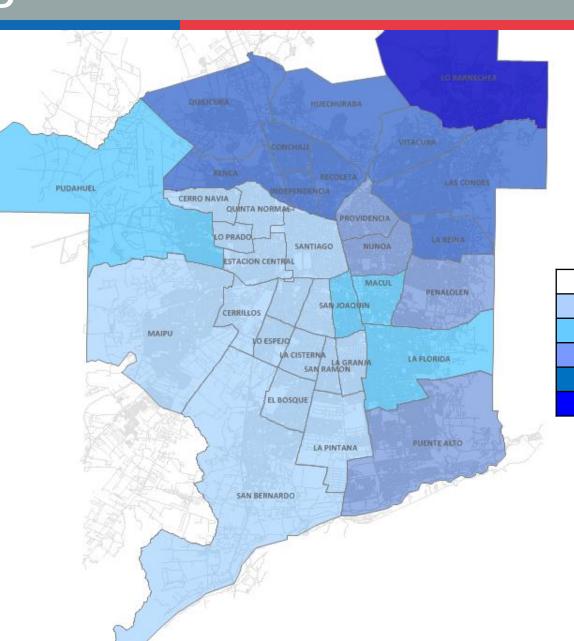
- ✓ Tender Purchase Form\*
- ✓ Power of Attorney, if purchased in representation of a third party
- ✓ Wire transfer or bank deposit voucher
- ✓ Company identification number must be provided if an invoice is required
- ✓ Personal Data Treatment Authorization Form \*
  - These forms are available at <a href="http://www.dtpm.gob.cl/index.php/licitacion-de-concesion-de-uso-de-vias-n-lp-cuv001-2019">http://www.dtpm.gob.cl/index.php/licitacion-de-concesion-de-uso-de-vias-n-lp-cuv001-2019</a>

# 6 service units are tendered

mainly at the East area of Santiago

### 153 bus routes

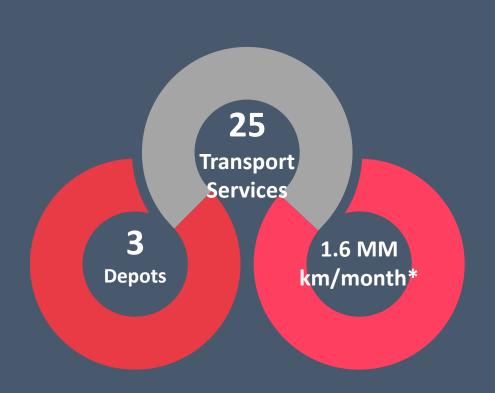
more than 11 million kilometers per month\*

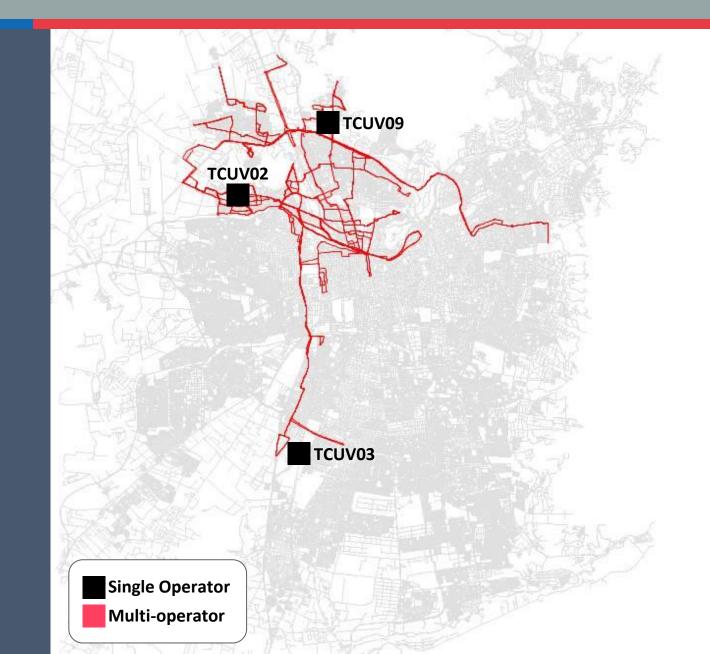


Colour	Services considered in the tender
	Less than 20%
	Between 20 and 40%
	Between 40 and 60%
	Between 60 and 80%
	Between 80 and 100%

(\*) 22 Labour days, 4 Saturdays, 4 Sundays

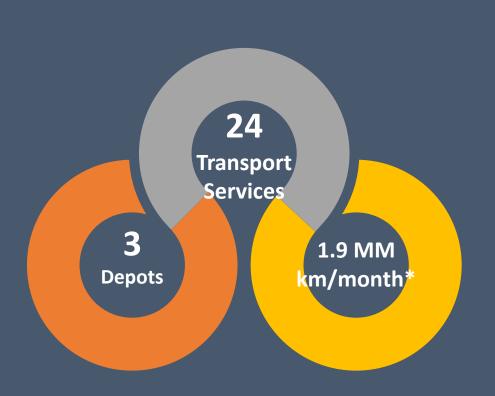
## TRANSPORT OPERATION TENDER SERVICE UNIT N°1 (US1)

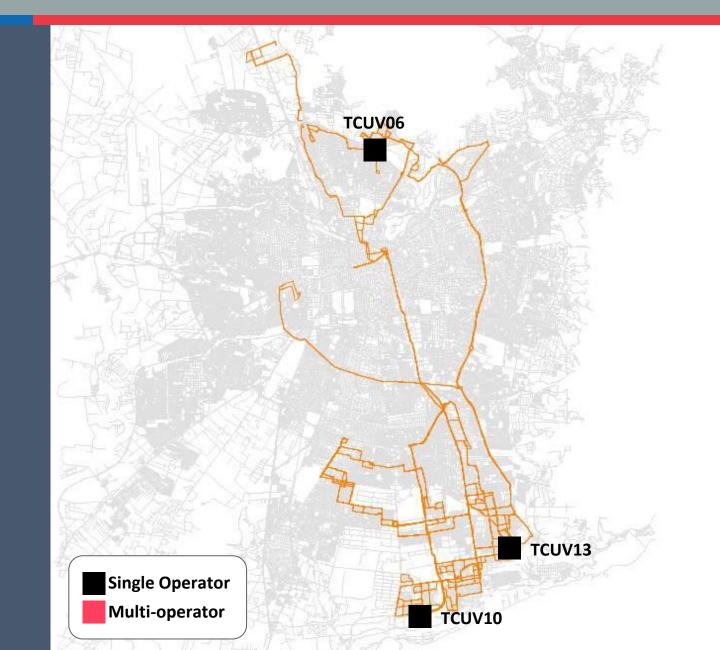




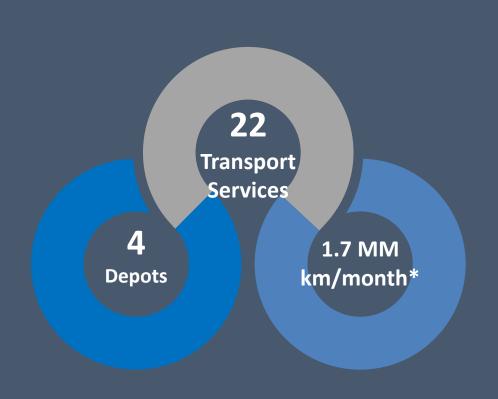
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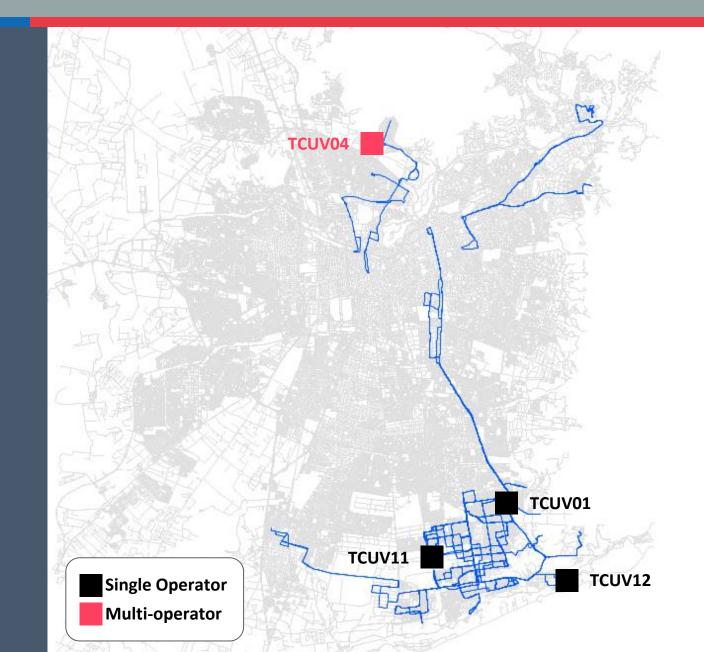
## TRANSPORT OPERATION TENDER SERVICE UNIT N°2 (US2)





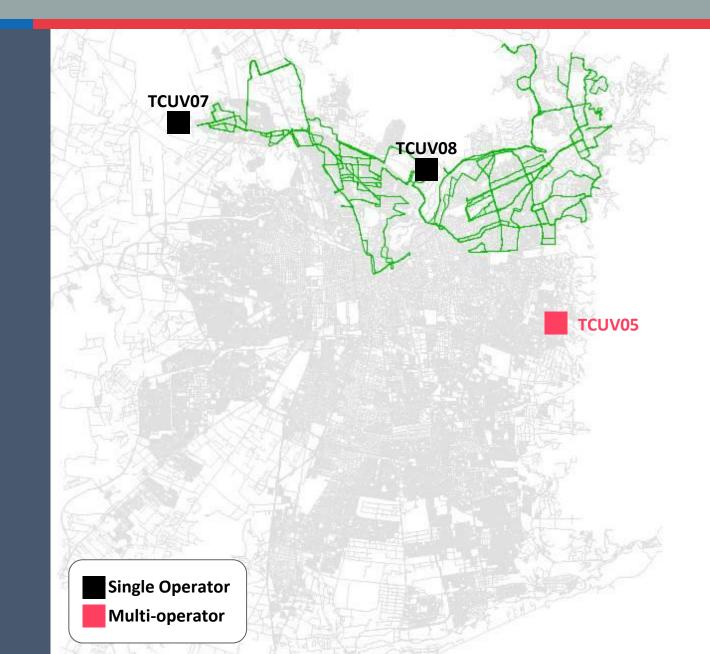
## TRANSPORT OPERATION TENDER SERVICE UNIT N°3 (US3)





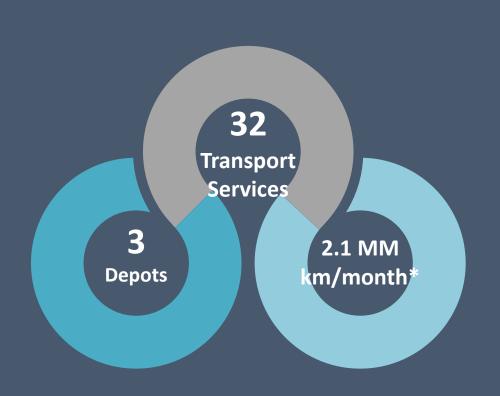
## TRANSPORT OPERATION TENDER SERVICE UNIT N°4 (US4)

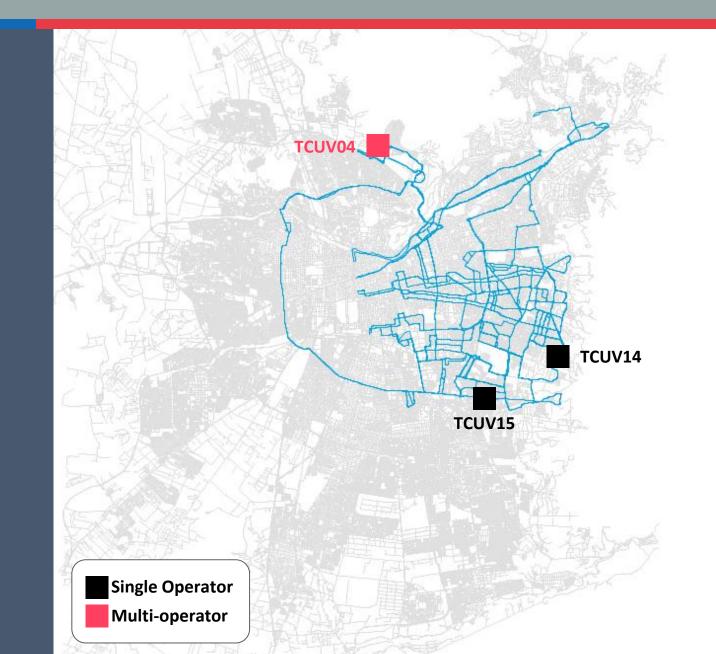




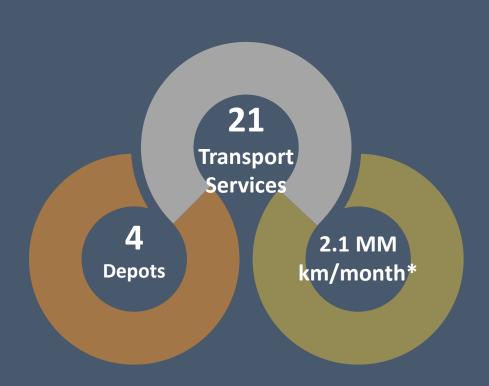
(\*) 22 Labour days, 4 Saturdays, 4 Sundays

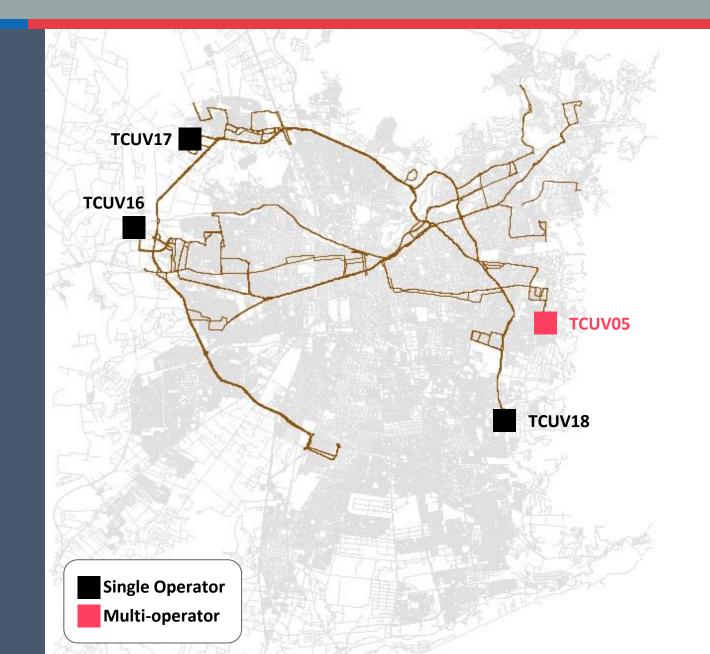
## TRANSPORT OPERATION TENDER SERVICE UNIT N°5 (US5)





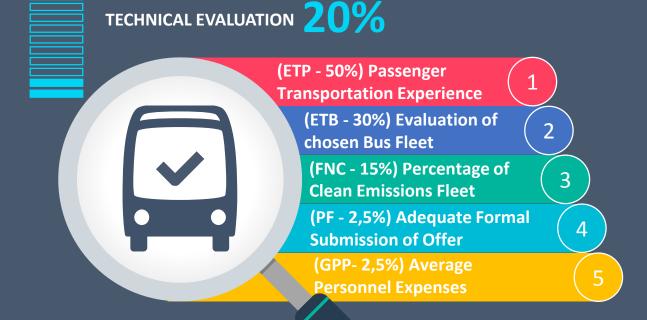
## TRANSPORT OPERATION TENDER SERVICE UNIT N°6 (US6)

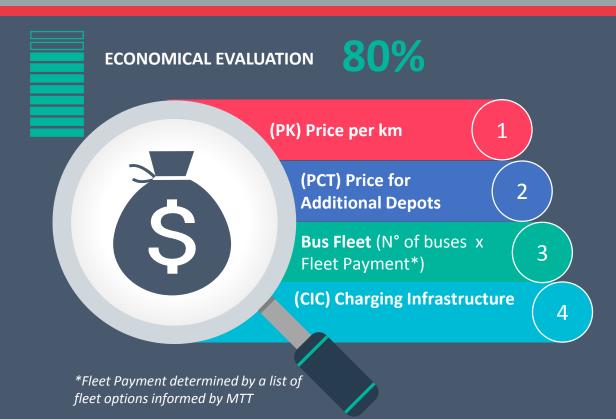




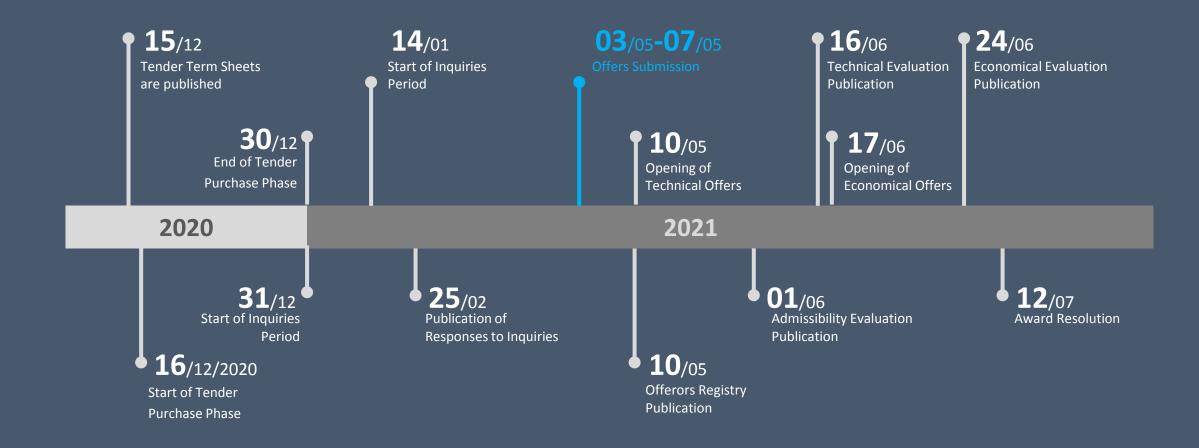
(\*) 22 Labour days, 4 Saturdays, 4 Sundays

## TRANSPORT OPERATION TENDER BID EVALUATION





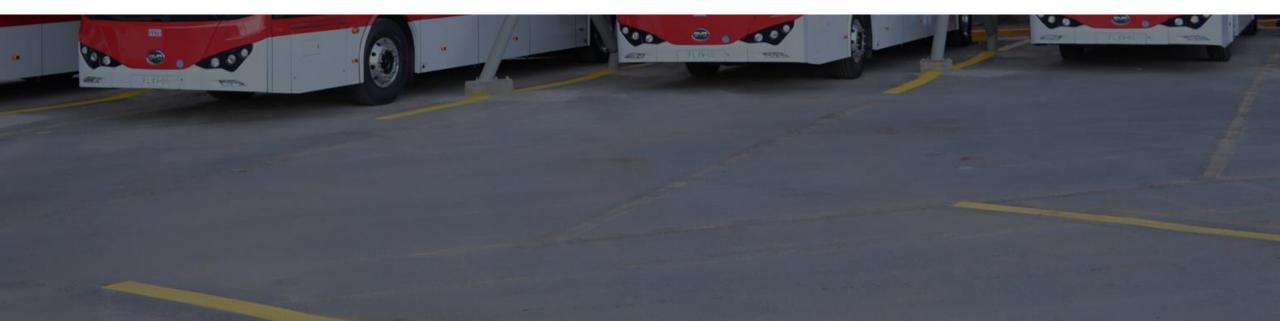
- ✓ Per Passenger Payment is fixed for all service units (not part of the offer)
- ✓ One offeror can bid on all the service units considered in the tender
- ✓ One offeror can be awarded a maximum of 2 service units
- ✓ The best bid is awarded per service unit
- ✓ Passenger transport companies, with urban or interurban operations, can participate in the tender (a higher score will be awarded to companies with experience in urban public transport)



<sup>\*</sup> This Schedule may be modified



## **TENDER MILESTONES**



### TENDER: OFFEROR SELECTS BUS AND ENGINE TECHNOLOGY

